

HE FAINTED, FELT TERRIBLE CHEST PRESSURE AND WAS HAVING HEART PALPITATIONS...
IT WAS PRIMARY PULMONARY HYPERTENSION.
SHE WAS SWEATING, HAD SHORTNESS OF BREATH AND COMPLAINED OF HORRIBLE CHEST PAIN...
TESTS REVEALED A DISSECTING AORTIC ANEURYSM.

I FELT NUMBNESS IN MY LEGS AND FEET...
IT WAS DUE TO AN INCOMPLETE SPINAL CORD INJURY.
SHE USED TO BE SO ACTIVE. NOW SHE WAS TIRED ALL THE TIME AND KEPT GETTING SICK...
DIAGNOSIS: ACUTE LYMPHOCYTIC LEUKEMIA

MY HUSBAND WAS ACTING STRANGE AND HE COULD BARELY BREATHE OR MOVE...
HIS BODY WAS GOING INTO SEPTIC SHOCK.

MY SON CALLED WITH NUMBNESS AND TINGLING IN HIS FACE...
THE MRI SHOWED A BRAIN TUMOR.

SOMETHING WENT WRONG AND WE DIDN'T KNOW WHAT...
THEY FOUND A LEFT ATRIAL MYXOMA.

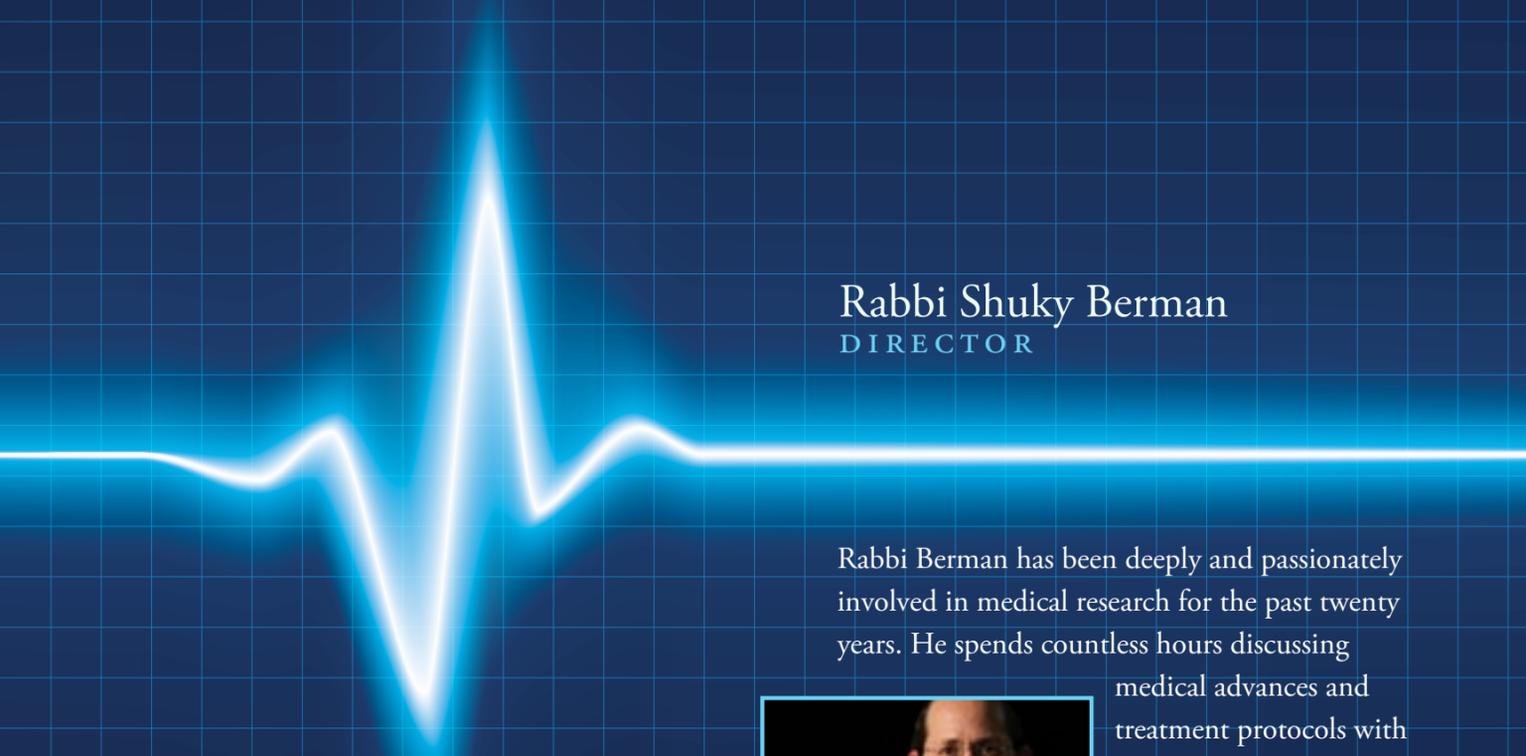
SHE WASN'T SWALLOWING HER FOOD AND WAS LOSING WEIGHT...
IT WAS A TUMOR IN HER ESOPHAGUS.

SHE WAS DOUBLED OVER IN PAIN AND COMPLAINED OF EXTREME NAUSEA...
THE CT SCAN INDICATED ACUTE PANCREATITIS.

MY BABY'S JAUNDICE WASN'T GETTING ANY BETTER; IN FACT IT WAS GETTING MUCH WORSE...
SHE NEEDED URGENT SURGERY FOR BILIARY ATRESIA.

I HAD A STIFF NECK AND A LOT OF PAIN THAT WOULD NOT GO AWAY...
THE SPINAL TAP REVEALED ACUTE BACTERIAL MENINGITIS.
THE TECHNICIAN WOULDN'T MAKE EYE CONTACT WITH US AS SHE LEFT THE ROOM...
THE FETAL ECHO SHOWED HYPOPLASTIC LEFT HEART SYNDROME.





Rabbi Shuky Berman
DIRECTOR



Rabbi Berman has been deeply and passionately involved in medical research for the past twenty years. He spends countless hours discussing medical advances and treatment protocols with physicians across the continent and around the world. He developed an extraordinary medical referral service for patients in need, and has become a tireless advocate and medical advisor for patients and their families. Rabbi Berman has become the “go-to” person for guidance and assistance in dealing with complex medical issues.



Refuah Resources is a non-profit organization dedicated to providing medical referrals, advocacy and support to individuals and families facing medical challenges.

Refuah’s team of medical referral coordinators has a thorough understanding of medical conditions and treatment options. They have the benefit of exceptional working relationships with preeminent physicians and medical centers, both in the USA and internationally. Refuah provides unparalleled expert guidance, identifying the preferred doctor and facility for each individual situation, ensuring the best possible outcomes for all patients.



REFUAH RESOURCES
RECEIVES OVER
200 CALLS
A DAY
50,000 PER
YEAR



*LALIGAM N. SEKHAR, MD
PROFESSOR AND VICE CHAIRMAN, DEPARTMENT OF NEUROLOGICAL SURGERY
UNIVERSITY OF WASHINGTON, HARBORVIEW MEDICAL CENTER*

"I WAS ALWAYS IMPRESSED WITH YOUR PROFESSIONALISM, SENSE OF DUTY & COMPASSION. IF I HAD A MEDICAL PROBLEM REQUIRING SPECIAL ATTENTION I WOULD WISH TO HAVE YOU CARING FOR ME, AND BEING MY HELPER & ADVOCATE."



REFERRALS

Refuah Resources' referrals help save lives and improve outcomes for thousands of people. Refuah assists patients confronting illness by identifying the medical resource most appropriate to their particular circumstance. Based on exhaustive research and experience, Refuah pinpoints both the facility and the team of physicians with whom each patient has the best chance for success. Refuah's referral staff has a deep and thorough understanding of leading doctors' scopes of expertise. Refuah's comprehensive database is comprised of the foremost medical professionals across the spectrum of medical and surgical specialties. This

impressive index of doctors spans the global medical community. It includes esteemed diagnosticians and surgeons for complex and atypical disorders, as well as leading physicians for more routine, albeit serious, conditions.

"YOUR ABILITY TO MATCH THE RIGHT PATIENT WITH THE RIGHT DOCTOR... HAS MADE YOU THE MOST EFFECTIVE MEDICAL LIAISON I HAVE EVER WORKED WITH."



*PETER SCARDINO, MD
CHAIR, DEPARTMENT OF SURGERY
MEMORIAL SLOAN-KETTERING CANCER CENTER*

**"YOUR INSIGHT...
IS ABSOLUTELY
EXTRAORDINARY
AND FAR EXCEEDS
THAT OF MOST OF
MY COLLEAGUES."**



*EDWARD R. LAWS, MD, FACS
DIVISION OF GASTROENTEROLOGIC SURGERY
BRIGHAM AND WOMEN'S HOSPITAL*

**"...NOT ONLY DID YOU GUIDE US
TO A FIRST-CLASS SURGEON, YOU
KEPT IN TOUCH TO MAKE SURE
EVERYTHING WENT SMOOTHLY."**

PATIENT TESTIMONIAL



RESEARCH

To make suitable referrals, the staff at Refuah Resources relies heavily on its training and expertise as well as on Refuah's physician referral database. This formidable task becomes more complex with advances in medicine and medical technology. To ensure that referrals are up to date with current medical advances, Refuah invests considerable time and effort on comprehensive research. This time-consuming effort is integral to Refuah's operation and essential for the accuracy of its referrals.

SUPPORT

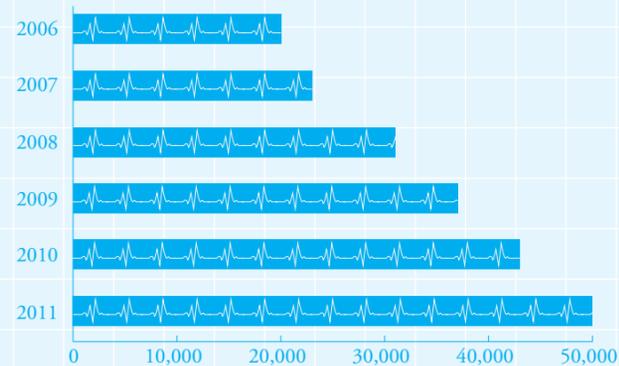
Refuah Resources' team of experts ensures that patients and their families understand diagnoses, the urgency with which different illnesses require care, and the pros and cons of various treatment options. Often, it is not just medical advice that is needed, but also a sympathetic ear and a caring heart. When necessary, Refuah maintains contact with the patient and family – monitoring progress and interacting with doctors and hospitals as courses of treatment change, conditions improve or worsen, and new doctors are introduced to the patient's medical team.

ADVOCACY

Refuah Resources enjoys excellent working relationships with respected physicians in all areas of medicine. This is crucial when time is of the essence. Refuah's referral staff expertly cuts through red tape to expediently get patients the care they need. Doctors who have witnessed Refuah's work firsthand have become its allies and advocates.

Refuah often sends patient records to experts all over the world for their review, and to obtain opinions and recommendations for treatment protocols.

INCREASING CALL VOLUME





ONE PATIENT'S STORY

Esther had been complaining of difficulty breathing. After an extensive workup she was diagnosed with a blood clot dangerously close to her heart, effectively blocking her main artery. Despite aggressive medical treatment, her symptoms worsened. Test results indicated the need for an emergency medical procedure. Esther and her husband felt alone and bewildered.*

A close friend suggested that I call Rabbi Shuky Berman for medical advice. “He has the respect of top specialists throughout the country,” he said. As the ambulance raced towards the hospital, I called Rabbi Berman in a panic. Calmly and firmly he instructed me, “Go directly to Woodward Medical Center. You need to see Dr. Michael Chang. I’ll arrange it.”

Over the next several days Dr. Chang ordered a series of tests. Esther’s symptoms were not due to a blood clot, as was originally thought. Dr. Chang diagnosed a tumor in the superior vena cava, extending from beneath her jaw to her heart. Surgery would be required to save her life.

** Some names and places changed to protect anonymity*

I had been trying to maintain a facade of strength, but now I completely broke down. I was thirty years old with five children, and my twenty-eight year old wife had a life threatening tumor. Would the children ever see her alive again? “Please, God, don’t let this happen!” I cried. Numbly, I called Rabbi Berman.

Because of the complex nature of the tumor and its location, Esther required the expertise of one of three preeminent surgeons affiliated with medical centers around the country. Rabbi Berman reached out to each of them to present Esther’s case. Dr. Bruce Lytle at the Cleveland Clinic accepted the challenge.

The attending physician ridiculed our decision to leave Woodward but his attitude changed once he learned that Dr. Lytle would be handling Esther’s case. “I trained with him. You’re in good hands.” Somehow Rabbi Berman was able to orchestrate Esther’s release and secure her medical information in record time. At midnight we were whisked to the airport where a private air ambulance and medical support team awaited our arrival. Mid-flight, Rabbi Berman called to offer advice and support.

Dr. Lytle needed Esther’s original biopsy, and Woodward told us it could take seventy-two hours to process the request. I called Rabbi Berman and in an hour he had procured the slides and arranged for my brother to fly to Cleveland to deliver them. Upon receiving the package Dr. Lytle remarked, “We could not have gotten it quicker for the President of the United States!”

Esther underwent surgery. Dr. Lytle deemed it a success and commented that it was the most complex surgery he had performed in his twenty-six years as a cardiovascular surgeon. He shared with us his high regard for Rabbi Berman and his work, and suggested that we continue to seek his guidance on subsequent treatment.

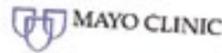
Rabbi Berman directed Esther to a world-renowned oncologist at the MD Anderson Cancer Center for adjuvant chemotherapy. Although Dr. Robert Benjamin’s schedule was booked for the next four months, Rabbi Berman arranged an immediate appointment.

Esther’s chemotherapy regimen was long and difficult. Week after week Rabbi Berman consulted, counseled, followed up, and even visited us at the hospital. He continues to amaze us with his interest, concern and knowledge, and we are extremely grateful for his advice and direction. May God continue to bless the extraordinary work of Refuah Resources and Rabbi Shuky Berman.

"...WITH AN OPEN HAND AND A CARING ATTITUDE, REFUAH WILL REACH OUT TO PEOPLE IN CRISIS AND HELP THEM THROUGH IT."



ELAINE WYLLIE, MD
DIRECTOR, PEDIATRIC NEUROLOGY
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Rick A. Nishimura, M.D.
Judd and Mary Morris Leighton
Professor of Cardiovascular Diseases
Mayo Clinic College of Medicine

Rabbi Shuky Berman, Director
Refuah Resources
5904 13th Avenue
Brooklyn, NY 11219

Dear Rabbi Berman:

It has been a pleasure and honor to be able to work with you over the years, in your role as Director of Refuah Resources. As you know, I am a Consultant in the Division of Cardiovascular Diseases at Mayo Clinic in Rochester, Minnesota. I specialize in the care of patients with complex cardiac diseases. The patients who come to me for their care are those who require specialized diagnostic and therapeutic procedures, which may not be available at other centers throughout the country or the world.

My interaction with you has been outstanding. You have been the main source of contact for patients with difficult cardiac problems. You have been able to successfully guide them to our institution to care for their specialized cardiac needs. When patients come to the Mayo Clinic to see me, they are fully informed of what to expect in terms of diagnosis and therapy. They feel very reassured that an extremely knowledgeable person such as yourself is able to understand their specialized needs and to direct them to our care here at Mayo Clinic.

I have found that your knowledge of medicine and cardiovascular disease has been outstanding. Your application of this knowledge has been of tremendous benefit to your patients.

Thank you again very much for all of your collaboration over the years.

Sincerely,

Rick A. Nishimura, M.D., FACC
Judd and Mary Morris Leighton Professor of Cardiovascular Diseases
Professor of Medicine, Mayo Clinic College of Medicine



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Rabbi Shuky Berman
5904 13th Avenue
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Dear Rabbi Berman:

This is an enthusiastic letter of support for your work helping children with significant health problems. In the more than 20 years that we have known each other, I have found you to be an extraordinarily dedicated person who greatly facilitates the health care needs of children with serious illnesses.

You are incredibly well read and well informed regarding the latest medical advances relevant to the care of your patients. I always know, when you call to get information or advice, that you have read the latest articles on the subject and that you will have sophisticated and probing questions to be answered. This makes you a strong advocate for your patients and helps them get the best treatment. I remember specifically our conversations regarding a young boy with a giant cell tumor of the jaw. You had read our novel work on the use of interferon alpha for these patients. You asked me about this work but you also asked about other protocols and why I thought ours provided superior results.

Your personal dedication is impressive. When you have a child in need, you track down the appropriate physician or surgeon day or night to pursue the appropriate care. You also persist, despite many administrative hurdles, to ensure that your patients get timely and efficient treatment. You are somehow able to navigate the system better than anyone I know.

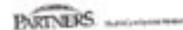
Based on my discussions with your patients, I can attest to the fact that they are extremely grateful for the work you do. Their trust in you and your judgment is enviable. Most of them will not make any major decisions, despite your referral, before going back to you and soliciting your advice.

In summary, you are an extraordinarily valuable resource to your community and I strongly support the work you are doing. If there are any questions or if you need additional information from me, please do not hesitate to ask.

With kind personal regards,

Sincerely yours,

Leonard B. Kaban, D.M.D., M.D.



"REFUAH HAS MADE IT THEIR MISSION TO TRY TO UNDERSTAND MEDICAL CARE AND ALTERNATIVES OF MEDICAL CARE."



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